

Purpose Statement

SEG Awards Level 3 Award in Volunteer Management (603/4875/6)

Overview

This qualification was originally developed by a working group, including training organisations, trainers and assessors and those who have managed volunteers, including 'Skills Third Sector' and 'Voluntary Action Sheffield'. It was updated in 2019 to ensure it remained fit for purpose within the sector.

The Level 3 Award prepares learners to understand how to support and develop volunteers. It will be targeted at those who are new to this role, who supervise small numbers of volunteers or for whom this role is part of their wider function in an organisation. Their work will include recruiting, supporting and organising day to day activities for volunteers.

Benefits for learners

This qualification will provide learners with skills and knowledge that will:

- provide a starting point for those interested in the volunteer management role within the voluntary, community, public and private sectors
- help learners to develop and consolidate skills and practice in contexts where there are volunteers needing support, management and co-ordination
- achieve a nationally recognised Level 3 qualification which will assist learners in accessing a volunteer management apprenticeship pathway, employment or higher level qualification

Who is this qualification for?

The SEG Awards Level 3 Award in Volunteer Management is designed for those aged 18+ who are currently working within a volunteering role. There are no further specific entry requirements.

What does the Level 3 qualification cover?

You will cover the following units:

Mandatory units

- Attracting and Recruiting Volunteers

- Organisations and Volunteering
- Supporting and Developing Volunteers

Evidence to support the above units may be presented in a range of formats that may include any number of the following:

- Case study
- Written questions and answers
- Report
- Professional discussion
- Project

These examples are for illustrative purposes and are not intended to be exhaustive or prescriptive.

What could this qualification lead to?

Will the qualification lead to employment, and if so, in which job role and at what level?

This qualification requires the learner to already be working within the volunteering sector. However, completion of the SEG Awards Level 3 Award in Volunteer Management could facilitate progression within the profession.

Will the qualification lead to further learning?

Completion of the SEG Awards Level 3 Award in Volunteer Management could enable progression onto the following:

- Advanced Volunteer Management apprenticeship
- a Level 4 qualification in Volunteer Management
- other management qualifications

Why should a student take this particular qualification?

The Level 3 Award is aimed at learners who are new to a Volunteer Management role, who supervise small numbers of volunteers or for whom this role is part of their wider function in an organisation.

FURTHER INFORMATION

Further information on the qualifications can be found at:

[SEG Awards Level 3 Award in Volunteer Management](#)