

## Centre Record Keeping

### 1 General

- 1.1 Centres are expected to be able to provide both Skills and Education Group Awards<sup>1</sup> and the Regulators<sup>2</sup> with access to premises, people and records. Records must hold sufficient information to confirm the internal quality assurance of assessment activity which will allow for the independent authentication of any claims for certification.
- 1.2 These records must be retained for at least seven years from completion of all qualifications and must be made available upon request.
- 1.3 All records and details of achievement must be maintained in an accurate, timely and secure manner and must be made available for external moderation and any other external quality assurance activity.

### 2 Centre Records

Centres must retain the following records

- 2.1 Learner Enrolment, Registration and Certification
  - Full list of learners enrolled on each qualification offered;
  - Date learners enrolled with the centre;
  - Learner name, ULN (where applicable) and date of birth;
  - Learner contact details;\*
  - Name of learner's work place where work-based or on placement;
  - Evidence of learner eligibility for access to the qualification;\*
  - Date certificates received and despatched to learners.
- 2.2 Assessment<sup>3</sup>
  - Assessor qualifications and experience;\*
  - Assessor CPD activity;\*

---

<sup>1</sup> Skills and Education Group Award is a recognised awarding organisation and part of the Skills and Education Group.

<sup>2</sup> Which may include Ofqual in England; Qualifications Wales; CCEA Regulation in NI

<sup>3</sup> See SEG Awards Delivery and Assessment of Qualifications

- Assessment methods / tasks mapped to learning outcomes / assessment criteria;
- Summary of assessment decisions to include when and by whom they were made;
- Sample learner evidence sufficient for standardisation and benchmarking.

### 2.3 Internal Quality Assurance<sup>4</sup>

- Internal Moderator qualifications and experience;\*
- Internal Moderator CPD activity;\*
- Internal Moderator sign-off of internal assessment tasks;
- Internal Moderator feedback reports to assessors;\*
- Internal Moderation activity detailing sampling and standardisation activities.

\*Retention subject to currency and the requirements of data protection legislation.

## 3 Quality Assurance

- 3.1 This policy and guidance is reviewed annually to ensure it continues to meet the needs of our Regulators and any other stakeholders to which we are subject.

---

<sup>4</sup> See SEG Awards Internal Quality Assurance of Qualifications